



**Mahatma Education Society's**

NCTE College Code No: APW07199 / 123908

**PILLAI HOC COLLEGE OF EDUCATION & RESEARCH**

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NCTE : WRC / 5-6 / 130 / 2010 / 69004 dated : 06 / 07 / 2010

## **Report on Grievance Cell Awareness Program**

### **Academic Year 2023-2024**

On July 15, 2023, an orientation program was organized to familiarize students with the grievance resolution mechanism. The session provided a comprehensive understanding of different grievance categories, including academic and non-academic issues, cases of discrimination, and harassment. Each category was elaborated upon in detail to ensure clarity.

Students were also guided on the grievance submission process, which included step-by-step instructions for drafting grievances, identifying designated submission locations, and understanding the timeline for resolution. Furthermore, the orientation introduced students to the grievance cell members and highlighted the availability of personal guidance and counseling sessions. The session also outlined the appropriate communication channels to access these services, ensuring students were well-informed and supported.

**I/C Principal**

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